

Eastcourts Tennis Club
eastcourtstennis.com.au

Adults' Squads, Cardio Tennis & Ladies' Groups

Bookings, Cancellations & Wet Weather

All squads to be paid for in advance, or immediately prior to the lesson commencing. **We require at least 24hrs notice if you have to cancel your enrolment for any reason.** Courts and coaches will have been allocated and it may not be possible for us to enrol a substitute player. A squad member cancelling with at least 24hrs notice will retain their squad credit for that class. **Any purchase of squads credits is strictly non-refundable.**

In the event of **wet weather or any other climatic/air quality factor, please assume your class is on.** We will endeavour to notify you by SMS in the event of cancellation or reschedule. If the class is interrupted by rain or anything else, we will restart it as soon as reasonably possible – this is always at the discretion of Eastcourts coaches. If a squad starts, then for any reason players come off court prior to the scheduled finish time, **any credit or makeup lesson time is at the discretion of Eastcourts.** If a scheduled squad (or more than half that scheduled squad), is cancelled due to a rain washout or similar circumstance, a future class may be extended beyond its scheduled finish time – at the discretion of Eastcourts.

Player Standard & squad numbers

Coaches will assign each adult to a squad appropriate to their playing ability. If you are new to squads, you may first need to be assessed by a coach. To ensure groups have players of a similar standard, **coaches may reassign any adult to a different group at any time.** This is entirely at the discretion of Eastcourts. Cardio Tennis is suitable for players of all standards, although we recommend a lesson or two for beginners before joining.

Adults & Ladies squads have max four players per court, cardio tennis max six players per class.

Social tennis groups will be managed via an online communication platform; accepting new members, assessment of their standard, or anything else, will be entirely at the discretion of Eastcourts.

Communication

Adults may be invited to join a communication platform (eg, whatsapp group) which Eastcourts uses to inform, enrol and connect players. Inclusion in these groups is optional, however **joining will be considered the client's consent** – subject to normal protocols around privacy, confidentiality, sharing contact details, inappropriate language, bullying, advertising etc.

School holidays

Scheduling of squads may vary during holiday periods – we will endeavour to keep you informed of changes to squad schedules.