

Eastcourts Tennis Club
eastcourtstennis.com.au

Private lessons

Weekly lesson bookings are paid either on invoice for the full term (usually ten weeks), or weekly by Direct Debit. You do not need to re-enrol for the following term - we will re-enrol you automatically unless advised otherwise by reply email (to our re-enrolment email) by the final week of the current term.

A regular lesson may be rescheduled if you provide us with at least 24hrs' notice (illness, injury, absence). A make-up lesson will then be scheduled, to take place before the start of the next term. **Any missed lesson for which Eastcourts is given less than 24hrs' notice will not be rescheduled and must be paid for.** Coaches/courts will have been assigned to your lesson and can't be rescheduled at short notice.

Payment for **casual lessons** must be made in advance. Payment via our website (credit card only) preferred, otherwise in person at the Pro Shop (credit card or cash), but **payment must be made prior to going on court.** Cancellations made less than 24hrs in advance incur the full lesson fee.

Wet Weather

If the weather is indifferent, **please assume your lesson is on** (we will notify you via SMS in the event of a washout). In the event of rain while a lesson is underway, we will restart it as soon as possible. No make-up lesson time will be provided once three-quarters of the lesson has been completed. If your regular or casual lesson is cancelled due to rain, a make-up lesson must be scheduled for a date during the current term.

Coaches

All Eastcourts coaches are qualified, first-aid certified and have passed Working with Children checks. If for any reason your regular coach is unavailable, we will offer you the choice of a substitute coach, or a make-up lesson with your coach on another day.

Court hire policy

Juniors enrolled in Eastcourts squads or weekly private lessons may use courts for free during daylight hours; this is on a space-available basis (ie, court cannot be booked in advance) and is always at the discretion of Eastcourts. For an enrolled junior on court with an adult (or a friend not enrolled at Eastcourts), court hire is half-price. **To book a court guaranteed in advance, please book/pay online at normal court hire rate.**